

Noah Cress

[Frontend Developer](#)

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[E-Portfolio](#)

Creative and detail-oriented Frontend Developer with a passion for building sleek, high-performance web applications. Experienced in React, TypeScript, and the modern web stack, with a strong background in UI/UX design and animation. Known for writing clean, maintainable code and crafting user experiences that feel fast and fluid. Collaborative, curious, and always improving.

Professional Experience

[Skinstric AI](#)

[Remote](#) | [July 2024 - November 2024](#)

Frontend Engineer

- Built a real-time skin analysis platform using OpenAI Vision API and Next.js 14
- Created responsive, animated UIs with TailwindCSS and GSAP, increasing engagement by 60%
- Optimized performance using Next.js Server Components and Lottie animations, achieving sub-2-second analysis time for skin condition detection
- Built custom animation system using GSAP timeline for seamless user experience during skin analysis processing, increasing user retention by 40%
- Designed modular component library with TailwindCSS for skincare product displays, enabling rapid A/B testing of recommendation layouts
- Implemented efficient image processing pipeline combining OpenAI Vision API with 4D Mini model for enhanced accuracy in skin tone and texture analysis

[Adcomp Systems](#)

[Lewisville, Tx](#) | [Nov 2022 - Dec 2023](#)

Technical Support Representative

- Handled 50+ customer interactions daily via live chat, email, and phone, ensuring a 95%+ resolution rate and a high-satisfaction support experience
- Collaborated with cross-functional teams and leadership to identify and resolve critical issues, improving operational efficiency and reducing recurring customer complaints by 30%.
- Trained and mentored 10+ new employees, guiding them through company systems, providing hands-on support, and improving their onboarding efficiency by 40%.
- Managed and documented 100+ customer inquiries weekly in the internal case tracking system, ensuring accurate reporting, streamlined resolution processes, and timely follow-ups.
- Identified, recorded, and escalated 20+ technical issues per week related to kiosks and internal systems, working with the development team to implement solutions that reduced downtime by 25%.

Projects (personal)

[Book Summary Application:](#)

Platform for communicating key messages of influential books

- Designed and launched a user-friendly platform allowing readers to quickly grasp core concepts of extensive literary, achieving an average 95% satisfaction rate based on feedback on accuracy and readability

[NFT Marketplace Web App:](#)

Marketplace platform to sell, trade, and collect NFTs

- Transformed a static page with placeholder data into a dynamic, data-driven interface by integrating a real-time API, improving content accuracy and reducing manual updates by 100%.
- Enhanced user engagement by implementing smooth animations, transitions, and interactive carousels, increasing time on page by 30% and improving the overall UX.

Technical Skills

Programming Languages: TypeScript, JavaScript, HTML, CSS

Frameworks: React, TailwindCSS, Firebase, Supabase, NextJS, Redux, React Query, React Hook Form, Zustand

Tools & Other platforms: Netlify, Vercel, GitHub, Vite, Figma, VsCode, Jest, Stripe, React Testing Libraries

Education:

Full Stack Engineering Institute

[June 2023 - January 2024](#)

Computer Science 3.9 GPA

Certificates: Comp Tia A+

Other

Interests: Reading, Chess, Hiking, Baking, Cooking